Contents

Foreword **V**
Peter Salovey

Preface **IX**

Contributors **XIII**

Part I Introduction **1**

1 Theory, Measurement, and Applications of Emotional Intelligence: Frames of Reference **3**
Ralf Schulze, Richard D. Roberts, Moshe Zeidner, and Gerald Matthews

2 Models of Emotional Intelligence **31**
Aljoscha C. Neubauer and H. Harald Freudenthaler

3 The Emotion Systems and the Development of Emotional Intelligence **51**
David Schultz, Carroll E. Izard and Jo Ann A. Abe

4 Mindfulness-Based Emotional Intelligence: A Theory and Review of the Literature **69**
Joseph Ciarrochi and Claire Godsell

5 Social and Emotional Intelligence: Starting a Conversation about Their Similarities and Differences **91**
Sun-Mee Kang, Jeanne D. Day and Naomi M. Meara

6 Far Too Many Intelligences? On the Communalities and Differences Between Social, Practical, and Emotional Intelligences **107**
Elizabeth J. Austin and Donald H. Saklofske

Part II Measures of Emotional Intelligence **129**

7 Measures of Emotional Intelligence: Practice and Standards **131**
Oliver Wilhelm

8 Using Consensus Based Measurement to Assess Emotional Intelligence **155**
Peter J. Legree, Joseph Psotka, Trueman Tremble, and Dennis R. Bourne

9 Measuring Trait Emotional Intelligence **181**
Juan Carlos Pérez, K. V. Petrides, and Adrian Furnham

10 Social Intelligence—A Review and Critical Discussion of Measurement Concepts **203**
Susanne Weis and Heinz-Martin Süβ

Part III Applications of Emotional Intelligence **231**

11 Emotional Intelligence in the Context of Learning and Achievement **233**
Thomas Goetz, Anne C. Frenzel, Reinhard Pekrun and Nathan Hall

12 Emotional Intelligence in the Workplace: A Review and Synthesis **255**
Rebecca Abraham

13 The Relevance of Emotional Intelligence for Clinical Psychology **271**
James D. A. Parker

14 Emotional Intelligence and Inter-Personal Skills **289**
Elisabeth Engelberg and Lennart Sjöberg

Part IV Conclusion **309**

15 Understanding, Measuring, and Applying Emotional Intelligence **311**
Richard D. Roberts, Ralf Schulze, Moshe Zeidner and Gerald Matthews

Author Index **343**

Subject Index **357**